

Terms and Conditions of Sale (TCS) – French Happy Hours

Article 1: Purpose

These Terms and Conditions of Sale (TCS) govern the contractual relationship between the online language school French Happy Hours (registered in France under SIRET number: 912 725 298 00026 and training activity declaration number: 11788703078) and any individual or legal entity (hereinafter referred to as "the Student") wishing to benefit from the language training services offered by the School. Enrollment in any course implies full acceptance of these TCS.

Article 2: Services Offered

The School offers online language courses accessible via a dedicated platform. Services include individual courses, group courses, and educational content in digital format (videos, interactive exercises, etc.). The types of courses and their terms are specified on the School's website.

Article 3: Enrollment and Access to Courses

Course enrollment is done via the School's website or any other communication means defined by the School. Enrollment is confirmed upon receipt of the course fees. Once the enrollment is validated, the Student receives the necessary information to access the online courses.

Article 4: Payment Terms

Course payment is made online through a secure payment system. Fees are listed in euros, all taxes included (TTC). The Student may choose to pay in one lump sum or in installments as offered on the website. In case of non-payment or late payment, the School reserves the right to suspend access to courses until the issue is resolved.

Article 5: Right of Withdrawal

In accordance with applicable law, the Student has a period of 14 calendar days from the date of enrollment confirmation to exercise the right of withdrawal without providing a reason or incurring penalties. To exercise this right, the Student must send a written request by email or mail to the School. If access to courses has already been provided and used, the School reserves the right to charge for the period consumed.

Article 6: Course Cancellation and Rescheduling

The Student may request the cancellation or rescheduling of an individual course, provided the School is notified at least 48 hours in advance. Any cancellation made less than 48 hours before the course start time will be fully charged. In case of rescheduling, a new time slot will be proposed based on the availability of both the Student and the teacher.

Article 7: School Liability

The School implements all necessary means to ensure the continuity and quality of courses. However, the School cannot be held responsible for service interruptions due to technical issues beyond its control (computer failures, internet connection issues, etc.). The School's liability does not cover indirect damages suffered by the Student, such as loss of profits or data.

Article 8: Student Obligations

The Student agrees to observe proper conduct during online courses and to use the educational materials provided in compliance with copyright laws. Any abusive or non-compliant use of the TCS will result in immediate suspension of services without the possibility of a refund.

Article 9: Personal Data Protection

The School is committed to protecting the privacy of its Students by adhering to the applicable regulations on personal data protection (GDPR). The information collected during enrollment is used solely for managing courses and business relations. The Student has the right to access, correct, and delete personal data by submitting a written request to the School.

Article 10: Intellectual Property

All educational content, documents, videos, and materials used during the courses are the exclusive property of the School or its partners. Any reproduction, distribution, or modification without prior authorization is strictly prohibited.

Article 11: Modifications to the TCS

The School reserves the right to modify these TCS at any time. Changes will take effect upon their publication on the School's website. The Student will be informed by email of any major modifications. In case of disagreement with the new TCS, the Student may terminate the contract without penalties.

Article 12: Applicable Law and Jurisdiction

These TCS are governed by French law. In the event of a dispute, the parties will attempt to resolve it amicably. Failing an agreement, the dispute will be submitted to the competent courts where the School's headquarters are located.